Zachariah Swanson

Conroe, TX 77305 | (314)249-4167 | [Michaelswanzach@gmail.com](mailto:Michaelswanzach@gmail.com)

**Customer Service Professional**

* Customer service focused professional leveraging various skills to help a company excel and fulfil their goals and initiatives.
* Skilled in building and nurturing relationships with customers, staff, and senior leadership.

**SKILLS**

Customer Service | Team Support | Cross-Functional Communication | Food Safety | Relationship Building

Food Preparation | Kitchen Management | Pricing | Project Management | AutoCAD

**EXPERIENCE**

**Grill Master** **| Line Cook / Waitress** | Waffle House February 2018 - September 2019

* Recognized for stellar performance and for going over and beyond to accomplish goals. Promoted to grill master while managing food and ensuring customers were well taken care of.

**Games Operator** **| Salesman** | Six Flags February 2016 - July 2016

* Charged with building relationships with customers, engaging them, and ensuring that they had a great experience, which in turn helped sell games.

**EDUCATION**

**Bachelor of Science; Software Development** – Expected Graduation - 2023

**DeVry University**

**MILITARY EXPERIENCE**

Branch: Navy | Rank: E-2 | November 2019 to February 2021

Honorable Discharge